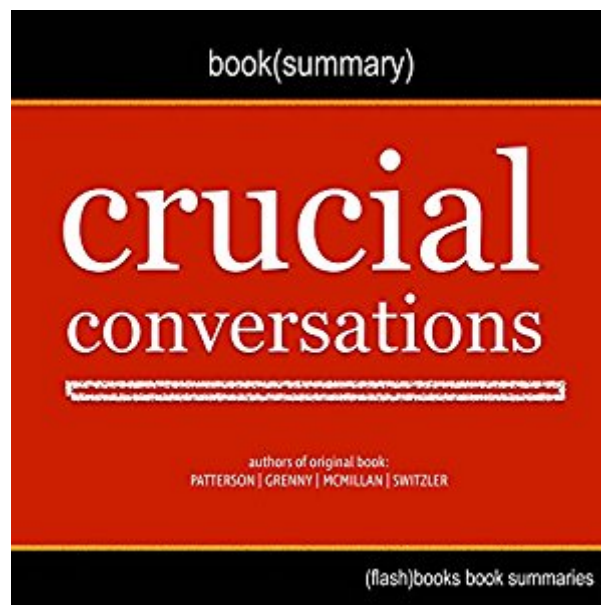




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Summary Of Crucial Conversations By Kerry Patterson, Joseph Grenny, Ron McMillan, Al Switzler: Tools For Talking When Stakes Are High



Synopsis

Note - this is a book summary of Crucial Conversations: Tools for Talking When Stakes Are High by Kerry Patterson, Joseph Grenny, Ron McMillan, and Al Switzler. Original book description: Perhaps once a decade, a book comes along that transforms people's lives in a very real, measurable way. This is one of them. Crucial Conversations exploded onto the scene 10 years ago and revolutionized the way people communicate when stakes are high, opinions vary, and emotions run strong. Since then, millions of people have learned how to hold effective crucial conversations and have dramatically improved their lives and careers thanks to the methods outlined in this book. Crucial Conversations is filled with practical advice you can start using today: Prepare for high-stakes conversations Make it safe to talk about almost anything Transform unpleasant emotions into powerful dialogue Be persuasive, not abrasive Crucial Conversations gets you past the hard parts of dialogue and helps you achieve relationships that are real, productive, and that will enrich your life and career.

Book Information

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Customer Reviews

Good summary and great reminder on some of the psychology associated with conflict resolution.

Easy read that does not take long to finish

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